

## Nondiscrimination and Accessibility Requirements Discrimination is Against the Law

Akira Medical Imaging + Wellness complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Akira Medical Imaging + Wellness does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Akira Medical Imaging + Wellness provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- · Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Compliance Manager.

If you believe that Akira Medical Imaging + Wellness has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Compliance Manager NYOH Administrative Offices 453 Route 146, Suite 201 Clifton Park, NY 12065 Phone: (518) 831-1344

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Compliance Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights:

Electronically through the Office for Civil Rights Complaint Portal:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

By mail or phone:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, DC 20201

(800) 368-1019

(800) 537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.